



**File a complaint against a charitable organization, professional solicitor,  
bingo licensee, or bingo manufacturer/distributor**

The Charitable Law Section will review your complaint. If additional information is needed, you will be contacted. Your complaint will remain on file with our office and the information contained in it may be used to establish a violation of Ohio law. Complaints are a matter of public record and may be obtained upon request. However, the investigation of a charitable trust in Ohio is not a matter of public record, pursuant to Ohio Revised Code Section 109.28. Therefore, it may not be possible to share investigative information with you. Questions in cells denoted with a red asterisk (\*) below must be answered.

**1. Information about you**

\* Your name (You may remain anonymous, but if you do, we will not be able to contact you. This may affect our ability to investigate.)

Address	Email address	
	Primary phone number	Other phone number
How are you connected to the organization?		

**2. Organization the complaint is against**

\* Name of organization

Employer Identification Number (EIN) (XX-XXXXXXX)	Bingo License Number	
Address	E-mail address	
	Primary phone number	Other phone number
Website	Social media accounts (Facebook, Twitter, Instagram, etc.)	

**3. Person(s) the complaint is against**

Name	Title or position
Phone number	Email address

### 3. Person(s) the complaint is against (continued from previous page)

Name	Title or position
Phone number	Email address
Name	Title or position
Phone number	Email address
Name	Title or position
Phone number	Email address

### 4. Information about the incident

Does the complaint relate to a solicitation for a charitable donation?	Yes	No	If Yes, please answer the other questions in this section. If No, skip to Complaint Description (Section 5) below.
Type of solicitation received Please send a copy of any solicitation materials you received with this complaint.			
At or outside a retail establishment	Phone		
Email	Popup ad		
Fair/convention booth	Text		
Home visit	Website		
Mail	Word of mouth		
Other			
If Other, please describe	Date(s) of contact		
Did the solicitation occur through the organization's website or a crowdfunding website (GoFundMe, Kickstarter, Indiegogo, etc.)?	Yes	No	
If Yes, please provide the web address(es)			
Did you agree to make a donation/contribution?	Yes	No	
If Yes, how did you make the contribution? Please send a copy of the cancelled check or other proof of payment with this complaint.			
Cash			
Check			
Credit card			
Money order			
Other			
If Other, please describe			

## 5. Complaint description

\* Please describe the issues that led you to file a complaint. Be as specific as possible, and be sure to tell us WHAT happened, WHO was involved, and WHEN and WHERE it happened. Describe the events in the order in which they happened. If more space is needed to describe the issue(s), please submit additional sheets.

Is this still happening?	Yes	No
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If No, when did it stop? (Please enter date or event)

Tell us how you learned about the issue(s)

Is there anyone else we should talk to who has information about these issue(s)?	Yes	No
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Name	Title or position
Phone number	Email address
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Name	Title or position
Phone number	Email address
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Name	Title or position
Phone number	Email address

Please submit along with the complaint any documents that you have concerning this issue. Examples: bank statements, ledgers, notes, meeting minutes, receipts, copies of cancelled checks (front and back), solicitation materials, pledge cards, etc.

I agree that the information provided above is true to the best of my knowledge.

**Ohio Attorney General, Charitable Law Section**

Phone: 800-282-0515 | Fax: 877-380-0423

CharitableComplaints@OhioAttorneyGeneral.gov

Charitable.OhioAGO.gov